



## Coronavirus Information

Ledbury Food Bank will continue to open on Wednesdays and Fridays between the hours of 10.00 am and 12 noon. Our Bosbury branch will be open on Tuesdays between 1.30 and 4.00pm.

Please do not come to either of the food banks if you or any member of your family displays any symptoms of Covid 19. Alternative arrangements can be made for a nominated person to collect on your behalf. Anyone who appears to show symptoms will be asked to return home.

If you visit us please be prepared to practise social-distancing by maintaining separation of at least two metres at all times and follow the instructions of the Coordinator on duty. This will involve allocation to waiting areas which have been identified for you and waiting to be called forward to collect your food.

With our restricted operation you will be handed bags of essential supplies and if you have taken advantage of the facility to complete our shopping list you may need to wait a while as your bags are prepared. Alternatively, you can collect a shopping list or request for it to be emailed to you and then return it (by hand or email) ahead of your visit - this will ensure your time at the Food Bank is minimised. If you use this facility your shopping may be ready at 10.00 am but we would prefer you to collect between 11:00 -12:00 (Ledbury Food Bank only).

For all visitors we ask that you are patient and comply with the new rules and respect the guidance of our volunteers whose health and safety, as well as your own, is our prime concern.

Further guidance can be found on this web site and you can also seek help by phoning 07581 283092.